



AlexRenew's new customer care portal is here!

New customer features include:

- Live customer chat assistance
- Additional payment options for Apple Pay, Google Pay, and PayPal
- AutoPay options for credit/debit cards
- Customizable billing notifications
- Expanded call center hours



Registering an account is easy:

- Locate your AlexRenew account number, found in your email inbox or your latest bill
- Enter the email address associated with your AlexRenew account
- Verify your billing zip code

AutoPay and paperless billing information will transfer to the new portal automatically. Learn more at alexrenew.com/news/customercare.

**1800 Limerick Street, Alexandria, VA
(703) 721-3500**

Visit alexrenew.com to learn more!